

COMPLAINT FORM

Company/Name and address of the buyer:	Contact person:
	Tel.:
Tax identification number:	Email:
VAT number:	
Product under complaint:	
Date of purchase:	
Invoice number:	
Description of the defect:	
<p>Notice: A copy of the invoice is included in the complaint form. The product will be delivered to the supplier at the customer's expense, in its original packaging or in packaging that will protect the product during transport. The supplier undertakes to handle the complaint as soon as possible in favor of the customer, and no later than 30 days from receipt, the product will be ready for pickup. The supplier undertakes to extend the complaint period if the customer does not provide the complete product. By signing the complaint protocol, the buyer acknowledges that they have read and fully agree with the terms and conditions.</p>	
Date: _____ Buyer's signature/stamp: _____	
Seller's statement:	
Notes:	
Date: _____ Seller's signature/stamp: _____	