

# BUSINESS, DELIVERY AND PAYMENT CONDITIONS



## Producer (Supplier)

Zemědělské družstvo Haňovice

Haňovice 18, 783 21 p. Chudobín

PV Plasty Mladeč

IČO 00147346, DIČ00147346

Zapsané v obchodním rejstříku vedeném Krajským soudem v Ostravě, oddíl Dr XXIV, vložka 1114

## Address place of business

Plasty Mladeč

Areál zemědělského družstva

783 21 Chudobín

(valid from 1.10.2014)

## **First shopping**

### **With first shopping necessary substantiate:**

- trade licence/certificate or statement of trade index,
- certificate of VAT registration, if you are the payer of the tax,
- banking connection and exact invoicing address,
- exact address for sending in order (if address is different,
- personal purchase with identity card and procurator for purchase.

## **Order:**

- in writing (post or personal handover), e-mail or fax,
- provisional order only by phone, which must be confirmed in writing,
- order must contain: invoicing and contact information, address for delivery and exact define order goods with specify amount,
- we perform corroboration order on requesting in writing (e-mail), if we will be small order or regular customer we confirm by phone order and date delivery.

## **Term delivery:**

- in term for 10 working days when entering into production or if required product is in required amount, range of products and quality on stock and customer meet payment conditions,
- according to deal and corroboration order, if requested product is necessary produce or delivery is impossible for capacity and material reason realize immediately according to deal and corroboration order,
- if requested product is necessary produce or delivery is impossible for capacity and material reasons realize immediately,
- in new profile is term delivery setting on term production new instruments, on this production and alternatively financing is necessary in writing deal (contract for work).

## **Prices:**

- FCO Plasty Mladeč determine particular price lists, valid in time of order products, or individual determine prices with advantaged quantity discount and discount for cash payment.

**Payment terms:**

- product sales to new customers will be held exclusively for cash payment or after payment of the invoice,
- product sales to regular customers who have paid all invoices will be held within 14 days unless is agreed a longer term,
- when the order is received and customer still has not paid for previous invoices, then supplier can refuse an order and postpone sending until invoices will be paid,
- after repeated delays with invoices payment will be required to pay in cash. Until paid invoices, all orders will be ignored.

If is not adhered to due date, then it is charged interest on arrears in the amount of 0.05% of the amount due for each day of delay and the next sale is then proceeded according to the payment terms.

**Warranty conditions**

Producer provide customer warranty on common products in duration of two years from delivery day.

**Warranty does not apply to:**

- improper storage of the product,
- mechanical damage by handling and storage,
- use product for purpose outside print on FDM 3D pointer.

**Form settlement complaint, customer complaint**

- In case that customer used complaint, Top of affiliate production Plasty Mladeč discuss with customer. Complaint goods or product from customer.
- In case complaint is necessary show copy invoice and filled complaint list (see website – documents <http://www.plastymladec.cz/?jazyk=EN&id=4> )and together with complaint product send on adress business of place
- Customer send complaint goods or products and after discuss with top of production we report solving:
  - a) new piece on cost of producer
  - b) order is cancel and send credit note, which customer must conform and one copy send back. Then producer could send back money on bank account.
  - c) other agreement, for example discount
  - d) don't recognition- it is possible product send back on customer cost.

**Expedition products**

- is realized directly from manufacturing center Plasty Mladeč in the date agreed in writing form or by phone in compliance with the terms of payment,
- representative of customer must prove one's identity with identity card and procuration,
- when sending products over collecting service (PPL, TOPTRANS etc.) as a post box or cash on delivery, we charge carriage for products,
- price for product preparation and packaging are charged for products in pre-agreed amount.

**We agree with trade and delivery terms for customer:**

Company name

Statement of business/commercial register

Name of representative person

Contact:

**Contact on supplier**

Ing. Sedlář Lumír – close contract and new orders

Tel. 585 100 313, Fax. 585 347 006, email: sedlar@plastymladec.cz

Ing. Přindiš Jan – production, realization trade relation

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Ing. Solovská Gabriela – realization trade relation and new order

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